



### **Tariscope Enterprise**

#### Call accounting system

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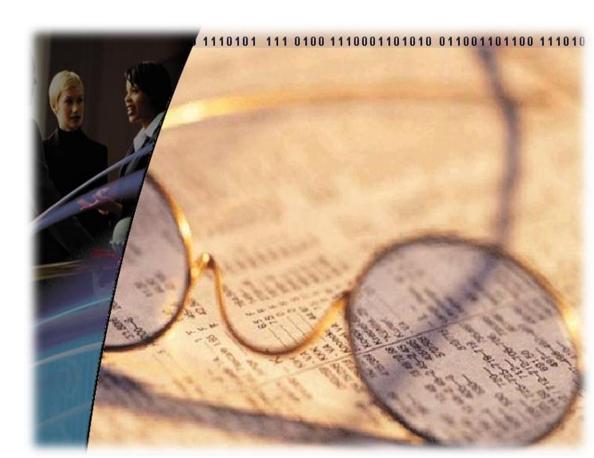


"...I cannot boast that I waste nothing, but I can at least tell you what I am wasting, and the cause and manner of the loss."

Seneca

Budget management on the telephone calls, optimization of the

communication costs, based on your capabilities and needs.



Analysis of activity of the company's

employees that relates to telephone calls.



Using information about the telephone conversations for

interoperability with customers and partners (CRM).



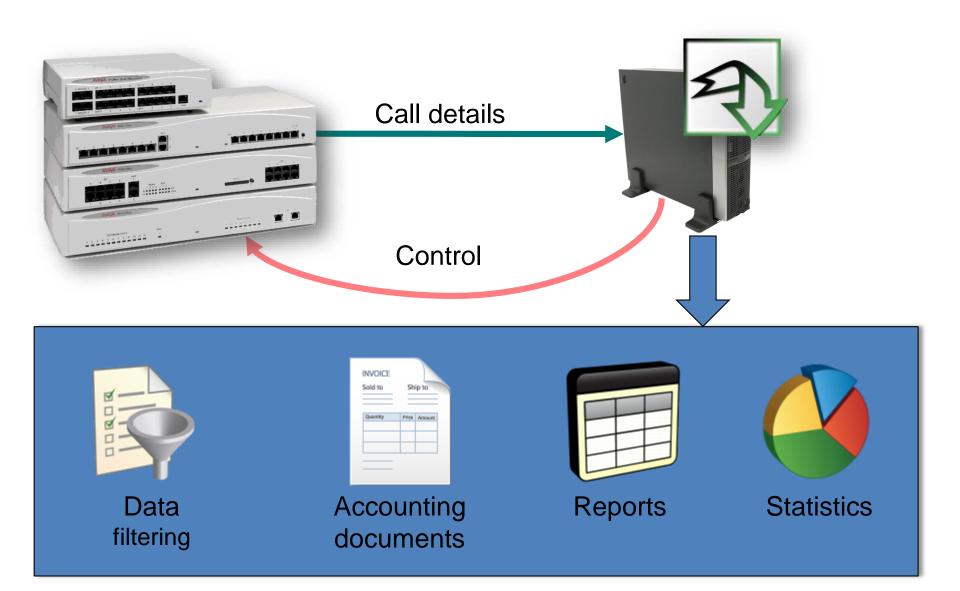
Using the information on calls as an element of the company's security system.



#### **Tariscope Enterprise**

Call accounting software for companies that have PBX (VoIP PBX) systems. It allows:

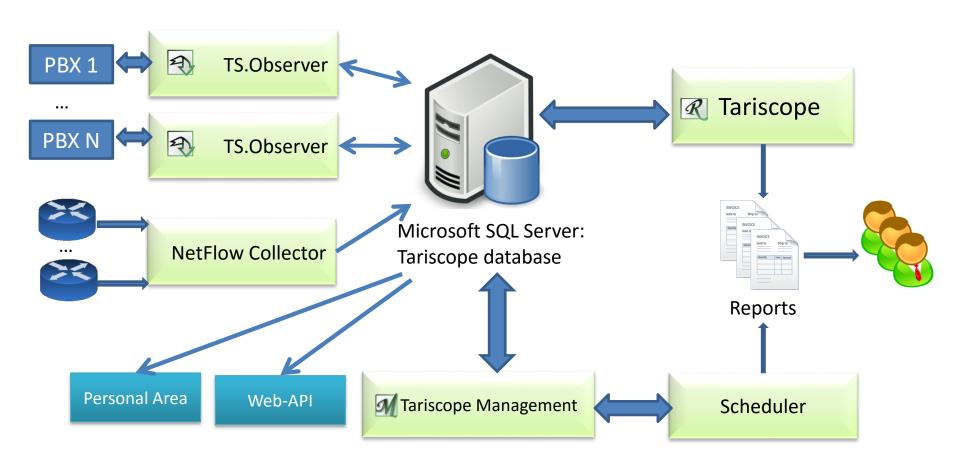
- Keep accounting of call details (CDR) from PBXs;
- Manage and control costs of calls or IP traffic;
- Analyze the work of employees associated with the use of phones or the Internet;
- Automate the generation of call accounting reports on the schedule;
- etc.



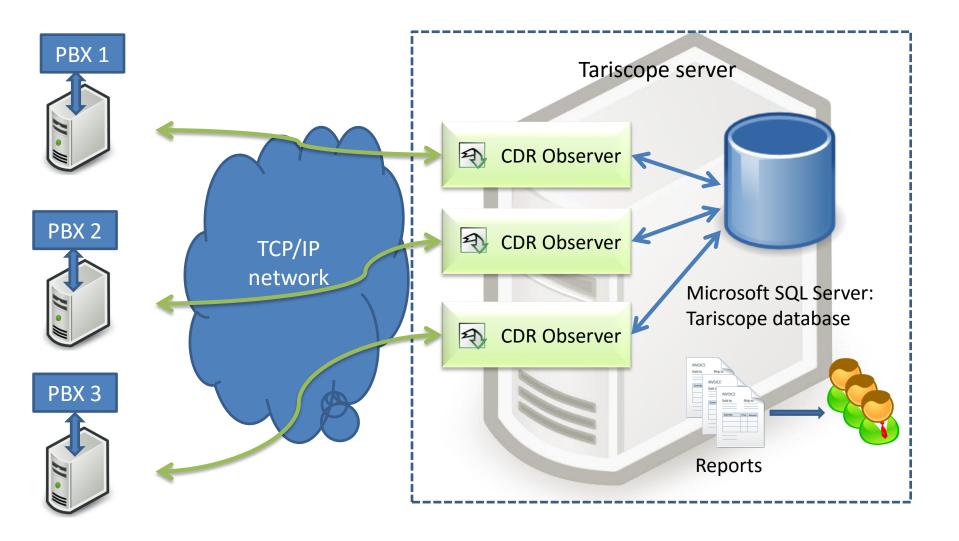
#### **Supported PBXs**

- Cisco Systems (Unified Communications Manager, CUCM Express, PGW);
- Avaya (Aura, S8700, S8500, S8300, IP Office, Definity, Avaya Session Manager, CS1000, Meridian 1);
- Siemens (HiPath 4000/3000/1100);
- Data equipment with NetFlow or IPFIX.
- **✓**
- And more than a hundred types of PBX from different vendors.

# Tariscope structure



# **Centralized processing**



# **Enterprise Budget Management**

The effective use of communication channels



Detection of personal telephone calls



Limits for employees for a certain type of calls



Defining more efficient connections to telecom providers



The timely receipt of information about calls



#### Comparison of the results of billing

Comparison of call charging results obtained from the telecom provider with Tariscope data allows to define contentious issues:

Find inaccuracy of provider data and/or internal accounting

Supplement internal information of Tariscope using data from the provider

Identify flaws of rate configuration or PBX

Feature:

Definition of a subscriber or group of subscribers who made calls

Benefit:

Charging costs for telephone calls to subscribers and groups of subscribers (business units)

Analysis of activities of employees, which is associated with a telephone conversations: managers of the marketing department, sales managers, etc.

Feature:

Division of calls into categories: individual, the company's customers, partners, etc.

Benefit:

The ability of settling with the staff on their personal calls

The assignment of costs on calls for specific projects

Informing the relevant units of the company about unwanted calls

Feature:

Getting statistics for incoming calls: answered calls, response time, unanswered calls and for whatever reason, hold time



Benefit:

Optimization of incoming calls workflow in order to improve customer and partner loyalty.

Feature:

Obtaining statistical information on incoming calls in the context of geography of callers



Benefit:

Evaluate the effectiveness of marketing campaigns by region of the country and the world.

Feature:

Obtaining of statistical information on the geography of outgoing calls



Benefit:

Evaluation of the need for additional channels of communication with telecom providers, remote offices and partners.

Feature:

Traffic measurement

Benefit:

When company has a redundant channels, you can reduce them to save money.

With a lack of channel capacity, you can increase it in order not to lose calls.

Feature:

Evaluation of traffic to mobile phones of employees from PBX

Benefit:

It allows to evaluate the effectiveness of the use of GSM gateways, which ultimately saves money.

Feature:

Modelling expenses when connecting to another telecom service provider

Benefit:

Possibility of significant savings on calls by way of the optimal choice of the provider and rate plan.

Feature:

Modelling expenses when connecting to another telecom service provider

Benefit:

This allows you to have full control over the expenditure on telephone calls.

Feature:

Automatic shutdown of GSM gateways and communication channels when the privileged traffic exceeds the preconfigured limit.

Benefit:

Real cost management of telephone calls: allows you to accurately match the planned budget

Feature:

Tariscope Personal Area

Benefit:

Any subscriber can access via Web browser to information about his calls, subscribers' directory, dialing code directory, etc.

### **Tariscope customers**

Tariscope is used by thousands of companies, enterprises, and organizations in 29 countries of the world. We will list only some customers:

```
Ukrainian Parliament (Ukraine),
Unicredit Bank (Russian),
Goldeneye Villas and Spa (Jamaica),
Namastel Ltd (Switzerland),
Mobile service (Belarus),
Energy Regulations Board (Zambia),
Office of the Public Sector Development Commission (Tailand),
MagicLines (France),
Creative Minds Ltd (Greece),
```

### **Tariscope customers**

#### Some customers of Tariscope:

```
Astana Air (Kazakhstan),
Trade The News (USA),
NewBoy (Saudi Arabia),
Genuine IT Solutions LTD (United Kingdom),
IST (Egypt),
Ministry of Finance (Kyrgyzstan),
Intersun (Azerbaijan),
Bank of Republic (Georgia),
Servicenet ITF (Netherlands),
and many others.
```

#### Harness the power and flexibility of Tariscope!

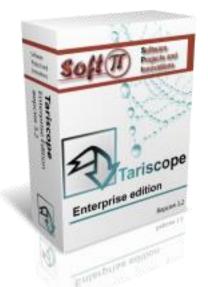


#### Download and test

The best way to become acquainted with Tariscope is to test it. It is a free.

#### **Download now!**

http://tariscope.com/en/download/download-tariscope.html



# Licensing

- The Tariscope license is perpetual.
- The Tariscope license cost depends on total number of supported subscribers and additional features.
- The Tariscope license has no restrictions on number of supported PBX as well as the number of simultaneous Tariscope users.

### More information

#### **Overview:**

http://tariscope.com/en/

#### **Solutions:**

http://tariscope.com/en/products/solutions.html

#### **Knowledge base:**

http://tariscope.com/en/support/kb.html

#### Personal area:

http://tariscope.com/en/products/solutions/52-products\_en/features-en/106-personal-area.html

### **Tariscope Enterprise**

This is a system of accounting and management of costs of telephone services.

This is a solution that improves the efficiency of PBX use.

This is the solution of your problems to call accounting!

